

Distribution

PLEASE PRINT LEGIBLY

TEL: 1 (800) 558-7888

SALES REP: _____

COMPANY CONTACT INFORMATION	COMPANY NAME		OWNER NAME	
	BILLING ADDRESS		OWNER'S E-MAIL	
	CITY / STATE / ZIP CODE		SHIPPING ADDRESS (if different)	
	PHONE NUMBER	FAX NUMBER	CITY / STATE / ZIP CODE	
	COMPANY WEBSITE		PURCHASER NAME	
	COMPANY E-MAIL		PURCHASER'S E-MAIL	
FEDERAL TAX ID		YEARS IN BUSINESS		*Please provide e-mails to receive weekly e-mail promotions.
<input type="checkbox"/> WE WOULD LIKE TO APPLY FOR CREDIT TERMS (Additional Credit Terms Application will be e-mailed after receipt of EZ New Account Application)		<input type="checkbox"/> DO NOT RELEASE PRICE BESIDES THE PERSON LISTED ABOVE		

REFERENCES	COMPANY NAME		COMPANY NAME	
	PHONE NUMBER	FAX NUMBER	PHONE NUMBER	FAX NUMBER
	PRODUCT OR SERVICE PURCHASED		PRODUCT OR SERVICE PURCHASED	

NATURE OF BUSINESS DISTRIBUTION DEALER INSTALLER RETAIL E-COMMERCE OTHER: _____

CONTRACTOR LICENSE NUMBER <small>(If any)</small>	ALARM COMPANY LICENSE NUMBER <small>*Required for purchasing Alarm Panels</small>
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HOW DID YOU HEAR ABOUT US? STORE SIGN E-MAIL PROMO FAX PROMO WEB SEARCH CATALOG MAGAZINE: _____

REFERRAL FROM FRIEND Name: _____ OTHER: _____

I hereby authorize ALARM CCTV DISTRIBUTION, Inc. to charge my credit card for the purchases, advance cross shipment, services and any future unpaid balances that correspond to a sales order submitted by ALARM CCTV DISTRIBUTION, Inc., placed by myself, my company, its principals, and/or its representatives. The information contained herein is true and accurate to the best of my knowledge and is considered confidential. I accept the terms and conditions set forth in corresponding credit card agreement and ALARM CCTV DISTRIBUTION, Inc. sales policies.

CREDIT CARD AUTHORIZATION	CREDIT CARD TYPE: <input type="checkbox"/> VISA <input type="checkbox"/> MASTER CARD		
	ACCOUNT NUMBER	EXPIRATION DATE	CARD IDENTIFICATION NUMBER <small>(Last 3 digits on back of card)</small>
	CARDHOLDER NAME (Exactly as it appears on the card)	PHONE NUMBER	FAX NUMBER
	CREDIT CARD BILLING ADDRESS	SHIPPING ADDRESS (if different)	
	CITY / STATE / ZIP CODE	CITY / STATE / ZIP CODE	
	CARDHOLDER'S SIGNATURE X	DATE	

RESALE CERTIFICATE	COMPANY NAME	STATE
	HEREBY CERTIFY that I hold a valid seller's permit number. _____	

Issued pursuant to the Sales and Use Tax Law, that I am engaged in the business of selling: _____

That the tangible personal property described herein which I shall purchase from ALARM CCTV DISTRIBUTION, Inc. will be resold by me in the form of tangible personal property, PROVIDED, however, that in the event any of such property is used for any purpose other than retention, demonstration, or display while holding it for sale in the regular course of business it is understood that I am required by the Sales and Use Tax Law to report and pay for the tax, measured by the purchase price of such property.

For the purpose of establishing reseller account with ALARM CCTV DISTRIBUTION, Inc., I, undersigned, warrant the information above to be true, correct and complete to the best of my/our knowledge and hereby authorizes any creditor, bank, lending institution, or any other reference listed herein to furnish ALARM CCTV DISTRIBUTION, Inc. with any and all information requested. By signing below I also read and agree to the Terms and Conditions of Sales and RMA, of ALARM CCTV DISTRIBUTION, Inc..

X _____ SIGNATURE	_____
PRINT NAME	TITLE
_____	DATE

COSTS: Prices are subject to change without notice. Clerical errors are not binding and may be corrected by Alarm CCTV Distribution, Inc. at any time after discovery.

ORDER: \$50.00 minimum order for each invoice required for Credit Card Payment. \$5.00 Handling fee will be charged if order is lower than \$50.00.

PAYMENT: Delinquent accounts will be subject to a 30% APR finance charge (0.083% per day) plus collection and legal costs if incurred. A \$35.00 fee will be applied to all returned checks.

DELIVERY & SHIPPING: Unless otherwise noted, delivery will be made EXWORK from Alarm CCTV Distribution, Inc. (Continuing on these terms and conditions of sales as Alarm CCTV Distribution, Inc.) To be paid by Dealer. All shipping made from Alarm CCTV/Manufacturers do not accept receiver or 3rd party carrier account. Shipping cost will be added to the shipped order invoice. Risk of loss passes to purchaser upon delivery by Alarm CCTV Distribution, Inc. to common carrier. Items ordered together are not necessarily shipped together due to availability. We will confirm first before shipment if back orders or substitutes are acceptable. Drop ship orders will be charged a \$5.00 handling fee. The Dealer is responsible for freight for both ways on any shipment for which delivery is refused by Dealer.

FINAL SALE: All cables, Premade Cables, Hardware such as camera housings and/or brackets, LCD / TV Wall Mounting Brackets, connectors, raceway, tools, Test Equipment, warning signs / decals, wall plates... etc. are final sales. NO EXCHANGE or RETURN.

SERVICE & SUPPORT: If you have any problems with a product you have purchased from Alarm CCTV Distribution, Inc., please contact our technical support or RMA Dept. before deciding to return the product. If no solution is reached, an RMA number will be issued. In the event that you receive damaged item(s) from the shipment, please contact us within 2 business days of receipt in order to receive an RMA number from Alarm CCTV Distribution, Inc.

RETURN MERCHANDISE AUTHORIZATION (RMA) POLICY:

1. Please consult our experienced technical support staff prior to request a Return Merchandise Authorization (RMA) number.
2. Claims for missing items or items damaged in transit must be received within two business days of receipt of merchandise.
3. "RMA Request Form" is available at www.alarmcctv.com after request is submitted. An RMA number will be sent via E-mail within 48 hours to confirm return address.
4. No returned merchandise will be accepted without a valid Alarm CCTV Distribution, Inc. RMA number which is only valid for 10 business days from the issue date.
5. In order to obtain full credit refund or exchange for Alarm CCTV Distribution, Inc. in-stock items ▲ (except PC DVR/NVR Systems, IP Cameras and Final Sale Items), all items must be shipped back to Alarm CCTV Distribution, Inc. within two (2) weeks from the invoice date, in original condition. ●
▲ Refer to www.alarmcctv.com
● Returned merchandise must include all original materials including but not limited to mounting brackets, screws, instructional manuals, box stickers, product stickers, cable stickers, original box packaging, and all miscellaneous accessories in resalable condition. NO EXCEPTIONS.
6. After two (2) weeks, all returns are subject to a 25% minimum restocking fee or more. Please refer to manufacturer's restocking fee policy. All Special Orders are "absolutely Non-refundable and Non-returnable."
7. All Alarm CCTV Distribution, Inc. merchandises are non-returnable after 30 days from the invoice date. Alarm CCTV Distribution, Inc. reserves the right to refuse any merchandise return for credit.
8. All PC DVR/NVR systems returned within 7 days of invoice date are subject to a 25% restocking fee for credit or credit refund. Systems returned within 30 days are subject to a 35% restocking fee for credit only and are non-refundable. ♦
♦ Restocking fee is charged for Software, Hardware, & Labor. Software: Operating Software cannot be returned if opened. Hardware: Memory, Motherboard, Hard Drive, Cooling Fan, etc. cannot be returned if used. Labor: Hardware assembly, software installation, and testing are non-refundable.
9. Alarm CCTV Distribution, Inc. reserves the right not to replace product until the replacement is returned from Manufacturer/Vendor.
10. All returned merchandise must be shipped back to our address with the RMA number clearly written on the outside of the shipping box and not on the Product Box. No returns will be accepted if RMA number is written on product box.
11. If not within warranty period, "No Fault Found" RMA items will be shipped back to Dealer and the shipping cost will be at Dealer's expense.
12. If product is under warranty, Alarm CCTV will pay for the return shipping cost to Dealer
13. Any material not received in resalable condition will not be credited and will be returned to the Dealer at the Dealer's expense. We recommend you ship via insured ground service with a tracking number. Return shipping charges are the responsibility of the Dealer. We are not responsible for lost or damaged packages.
14. Cross-shipment is allowed for pre-paid. We will ship the return item back after repair. No credit will be applied for any cross-shipment package and repaired items. RMA items will be repaired or replaced at Alarm CCTV Distribution, Inc.'s discretion.
15. Warranty Repair: Details of all return parts and components must be written clearly in the RMA Request Form. We only return repaired parts and components of whatever we received.
16. Warranty: Limited one (1) year warranty.
17. Alternatively, you may return an item to our Returns Department at our Fremont store.

LIMITATION OF LIABILITY: Alarm CCTV Distribution, Inc. will not be responsible for consequential damage to the system or its components caused by either internal or external equipment, shorted connections or components not installed or obtained from Alarm CCTV Distribution, Inc. Also, Alarm CCTV Distribution, Inc. shall not be liable for damage to painted surfaces due to physical abuse, excessive use, liquids, chemicals spilled upon or inside the components including oxidation or corrosion to components caused by exposure to salt air. Customer understands all equipment purchased are under the local government code.

The limited warranty also does not cover any losses or damages that may occur as result of:

1. Shipping or improper installation or maintenance.
2. Misuse, neglect or improper environment.
3. Any repair, modification, adjustment, or installation of options/parts by anyone other than an Alarm CCTV Distribution, Inc. authorized service center.
4. Excessive / inadequate electrical power surges or other irregularities.

LEGAL COSTS: The undersigned agrees to pay all invoices within the terms of the sale and further agrees to pay all collection costs and attorney fees necessary to collect past due amounts.

By signing below, Dealer accepts and agrees to all of the provisions set forth above as of the date of the credit department.

X _____
DEALER SIGNATURE

COMPANY NAME

DEALER NAME (PLEASE PRINT)

DATE

Alarm CCTV Distribution, Inc.
41101 Albrae Street
Fremont, CA 94538
T: (800) 558-7888 / (510) 279-9988

* Please fax back to (510) 270-3600 or e-mail to sales@alarmcctv.com

1. Completed Application

2. Provide Reseller's permit to avoid California sales tax charge (only for California applicants)

* For C/C, please fill the C/C Authorization Form.